



Ascend Voice

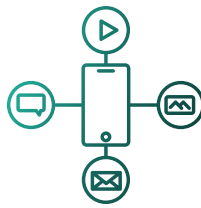


NHS voice communication, simplified



Fewer queues

Advanced call analytics reveal demand patterns and system performance, giving you the insight to reduce queues and take pressure off your team.



Connect anywhere

One simple app: Download on any device and you're instantly connected, with easy collaboration across federated areas while keeping local control.



Patient Focused

Designed to improve access for every patient, with dedicated features for palliative care, dementia, and other vulnerable groups, including priority routing and callback.

What is it?

The voice platform built for the modern **NHS**

Ascend brings together everything your practice needs from a phone system: award-winning NHS features, simple day-to-day management, and a platform built to support AI, API integrations, and the NHS digital front door as they develop.

Demos & Info

www.think-healthcare.co.uk

Key Features

01

One app, every device

Download from any app store, log in, and you're ready. Windows, Android, or iOS, one app covers everything with no separate modules or complex setup.

02

Federated working

An additional option between standalone and full integration, allowing collaboration across different orgs without the complexity of a full federated setup.

03

Simplified management

Handle common tasks yourself without touching complex IVR configurations. Edit patient messages, set templates, and add business continuity profiles in just a few clicks.

04

Vulnerable patient routing

Support the needs of vulnerable patient groups with automatic routing, prioritising palliative patients, or providing a simple menu bypass for dementia patients.

05

Ai ready

Advanced AI options for reporting, transcription, and call recording, with a clear roadmap that introduces new capability safely and at a pace that works for you.

06

Integrations & APIs

API-driven by design, enabling deep integrations with NHS systems through assured partner programmes, and a solid foundation for whatever integrations come next.